



PLATO[®] Courseware Upgrade Instructions

Inspired solutions for teaching and learning.[™]

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General Information

Purpose This document walks you through the process of upgrading PLATO courseware on a PLATO® Pathways system for networks or standalone configurations.

System requirements To verify whether your system meets PLATO Pathways system and configuration requirements, always refer to the requirements page at <http://support.plato.com/requirements.asp> on the PLATO Support Services web site for the most current requirements.

Note to Windows Vista™ Users

Because some aspects of courseware operation on Windows Vista workstations are different from courseware operation on Windows® 2000 or Windows® XP workstations, Windows Vista users are advised to refer to the **PLATO® Pathways User's Guide for Windows Vista™** document in this kit for more information.

Pathways version requirements You must be at PLATO Pathways version 4.1 or newer to successfully perform a courseware upgrade. If you are not running Pathways 4.1, 4.2, or 4.3, contact PLATO Support Services to determine the appropriate steps for upgrading your system.

Contacting PLATO Support Services If you experience problems or have questions at any time, you can contact PLATO Support Services using the following methods:

- Web site: <http://support.plato.com>
 - Submit an e-mail request: <http://support.plato.com/email>
 - Phone number: 800.869.2200
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Upgrading Courseware

Introduction You can upgrade PLATO courseware without affecting the license count or student information already in the system.

Before you begin Before you upgrade courseware, do the following:

- Disable any screen saver, antivirus software, or security software programs that are running on your workstation.
- Make sure no users are logged onto the PLATO Pathways system—check the Current Users tab in System Management to see if any users are on the system.
- It may be necessary for you to verify the versions of courseware that you have already installed in order to perform an upgrade. See **Appendix A** at the end of this document for more information on how to use the PLATO® Pathways Activity Version Utility.

How to To perform a courseware upgrade, follow the steps below.

Note You should not be logged in to PLATO Pathways while performing a courseware upgrade.

Step	Action
1	If you are running this upgrade in a network environment, log on through your workstation to the network with administrator rights to the PLATO Pathways folder on your file server. Log on to your workstation as an administrator
2	Put the CD for the courseware you want to upgrade into the CD-ROM drive.
3	Browse to the CD-ROM drive (usually D:) and open the Upgrade folder .
4	Double-click the SETUP.EXE file. Result The Welcome screen displays.

Continued on next page

Upgrading Courseware, Continued

How to (continued)

Step	Action
5	<p>Follow the onscreen prompts.</p> <p>Notes It is possible to receive a prompt if your version of the courseware is too old to perform the upgrade, or if you have a version of the courseware that is newer than the upgrade. In both cases, contact PLATO Support Services for more information. To find out what version of courseware you are currently running, refer to <i>Appendix A: Using the PLATO Pathways Activity Version Utility</i>, which detects courseware versions on your Pathways system.</p> <p>The Database Repair Utility runs during the courseware upgrade and checks your Pathways system files and tables. It then attempts to repair them automatically if it detects problems. A Repair Utility dialog box with a progress bar displays a message indicating that the utility is currently checking your system. If you end the task or quit the repair utility while it is running, your database tables may become corrupt. The time the utility takes to run depends on the size of your network and how many student records you have. Be sure to allow enough time for this process to complete.</p>
6	Select OK when the Upgrade Finished dialog displays.



Uninstalling and Reinstalling Courseware

Introduction Occasionally, you may find that some courseware files may be missing (through accidental deletion) or have become corrupt. In such cases, you may be required to uninstall and/or reinstall courseware.

**How to
uninstall
courseware**

To uninstall courseware, follow the steps below.

Step	Action
1	Sign on to PLATO Pathways as an administrator and go to System Management . Note Before uninstalling courseware, make sure no users are logged on to the system.
2	In System Management , click the Courseware tab.
3	Select the courseware you would like to uninstall. Tip Be very careful in your selections. It may be helpful to make note of each courseware title you select, in case you must later reinstall the courseware.
4	Click the Remove Courseware button. Result The courseware you selected will be removed from the system.

Uninstalling and Reinstalling Courseware, continued

How to reinstall courseware To reinstall courseware, follow the steps below.

Step	Action
1	Insert the Courseware/License Install CD.
2	Sign on to PLATO Pathways as an administrator and go to System Management .
	<p>Note Before reinstalling courseware, make sure no users are logged on to the system</p>
3	In System Management , click the Courseware tab.
4	Click the Install Courseware button.
5	When prompted, navigate to the package file (.pkg) on the Courseware/License Install CD, and click Open .
	<p>Result A message displays reporting that the components listed will be installed.</p>
6	Click Customize when the “Courseware Installation” window displays.
7	Click the check boxes next to the curricula you wish to reinstall.
	<p>Note If the curriculum was previously uninstalled, the check box will be blank.</p>
8	Click OK to begin reinstalling courseware.
9	Repeat steps 7-8 for each curriculum to be reinstalled.
	<p>Result You will be prompted to insert courseware CDs during the reinstallation process.</p>



Installing User Licenses

Introduction The number of user licenses determines how many users may be logged on to PLATO Pathways at the same time. The user licenses are provided on the courseware license install CD, and must be installed before users will be able to access PLATO Pathways.

How to install user licenses To install user licenses, follow the steps below.

Step	Action
1	Insert the Courseware/License Install CD.
2	Sign on to PLATO Pathways as an administrator.
3	Go to System Management , and open the Courseware tab.
4	Click the Install Courseware button.
5	Navigate to the UserLmt.lic file on the Courseware/License Install CD.
6	Click Open . Result A message stating “License Installation was successful” displays.
7	To verify that user licenses were installed, click Help above the blue “Exit” door, and select About . A dialog box will display and “User License: #” will reflect the number of user licenses installed (for example, “User License: 30”).

Appendix A: Using the PLATO® Pathways Activity Version Utility

Introduction It is important to know whether you have the latest versions of courseware available to you, and what versions of courseware you currently own, in the event you need to reinstall certain courseware or request courseware upgrades. The PLATO Pathways Activity Version Utility provides a list of all courseware you currently have installed and includes the version number for each title.

Products affected PLATO Pathways version 4.3.

How to run the Activity Version Utility To run the Activity Version Utility, follow the steps below.

Step	Action
1	From a workstation, open the PWAY\BIN folder.
2	Locate the ReadCWver.exe file and double-click the file to launch the Activity Version Utility.
3	Click the Run button to start the utility. Result The program automatically locates the Pathways system to which the workstation is connected and displays a list of all main courseware titles installed on the system. All listed courseware titles include the title of the Pathways courseware CD on which the courseware was originally distributed. The CD title given contains the most recent courseware version.
4	The information is displayed in columns. You can click the heading of any of the columns to sort by that column's properties.
5	You can save this information by clicking the program's Save button and selecting a location on your local hard drive. To open the file after it has been saved, you must choose to open it with a Microsoft®-based application, such as Microsoft® Excel.
6	To close the program, click the Close button, or use the X in the upper right corner of the window.
