



PLATO[®] Courseware Installation Instructions

Inspired solutions for teaching and learning.TM

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General Information

Purpose This document walks you through the process of installing PLATO Pathways courseware.

System requirements Your network file server (networks only) and workstations should meet PLATO Pathways system and configuration requirements.

Requirements are updated occasionally. Always refer to the requirements page at <http://support.plato.com/requirements.asp> on the PLATO Support Services web site for the most current requirements.

Note to Windows Vista™ Users

While the courseware installation process is the same for all workstation operating systems, some aspects of usability can differ for Windows Vista users. Windows Vista users are advised to review the **PLATO® Pathways User's Guide for Windows Vista™** document in this kit.

Install CD-ROMs Each kit includes additional PLATO Pathways courseware CD-ROMs regardless of whether you purchased all of the courseware. During the installation process the system only prompts you for the CDs necessary to install the courseware as determined by the Courseware/License Install CD-ROM. Therefore, you may not use all of the CDs included in your kit.

Note

At times it may be necessary for you to verify the versions of courseware that you have already installed. See **Appendix A** at the end of this document for more information on how to use the PLATO® Pathways Activity Version Utility.

Materials Along with this document, you will need the following to install your PLATO Pathways courseware:

- Courseware/License Install CD (located behind the *Courseware Installation Materials* tab)
 - PLATO Courseware CDs (located behind the *Courseware Installation Materials* tab in your kit)
-



Installing Courseware

Introduction Once you complete the following steps, you are ready to install courseware:


- Make sure you have prepared your network (networks only).
- Install the PLATO Pathways system.
- Set up workstations.

Refer to the PLATO Pathways System Installation instructions located in your installation kit for more information about how to prepare your system for installing courseware.

Before you begin Make sure you are logged on to the workstation as an *administrator* before you install PLATO courseware.

Disable any screen saver, antivirus software, or security software programs that are running on your workstation.

How to To install your PLATO courseware, complete the following tasks:

Step	Action
1	Double-click the PLATO Pathways icon () to start PLATO Pathways. Result The PLATO Pathways signon screen displays.
2	Enter administrator for your PLATO Name. Click Continue .
3	Enter admin for your password. Click Continue . Result The Select User License To Install dialog box displays.
4	Click System Management .
5	Click the Courseware tab.
6	Click the Install Courseware button.
7	Insert the PLATO Pathways Courseware/License Install CD-ROM located behind the <i>Courseware Installation Materials</i> tab into the CD-ROM drive.

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Installing Courseware, Continued

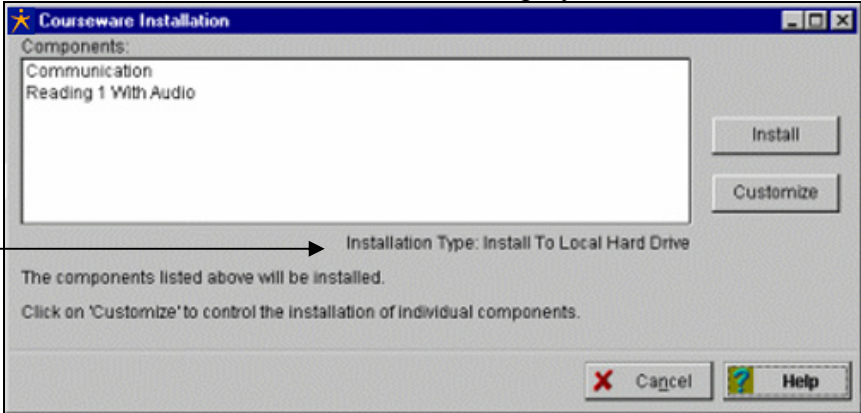
How to (continued)

Step	Action						
8	<p data-bbox="542 472 1214 506">Refer to the table below to determine your next step.</p> <table border="1" data-bbox="565 537 1386 911"> <thead> <tr> <th data-bbox="574 546 878 615">If you are installing courseware</th> <th data-bbox="878 546 1377 615">Then...</th> </tr> </thead> <tbody> <tr> <td data-bbox="574 615 878 688">for a standalone configuration,</td> <td data-bbox="878 615 1377 688">go to step 9.</td> </tr> <tr> <td data-bbox="574 688 878 903">for a network,</td> <td data-bbox="878 688 1377 903"> access your CD-ROM drive, browse to the *.LIC file and select it. Click Open. Result Your user licenses install. </td> </tr> </tbody> </table>	If you are installing courseware	Then...	for a standalone configuration,	go to step 9.	for a network,	access your CD-ROM drive, browse to the *.LIC file and select it. Click Open . Result Your user licenses install.
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for a standalone configuration,	go to step 9.						
for a network,	access your CD-ROM drive, browse to the *.LIC file and select it. Click Open . Result Your user licenses install.						
9	<p data-bbox="542 955 1386 1024">After clicking the Install Courseware button, access your CD-ROM drive, browse to the *.PKG file, and select it. Click Open.</p>						
10	<p data-bbox="542 1033 1214 1066">Refer to the table below to determine your next step.</p> <table border="1" data-bbox="565 1098 1386 1289"> <thead> <tr> <th data-bbox="574 1106 878 1176">If you are installing courseware</th> <th data-bbox="878 1106 1377 1176">Then...</th> </tr> </thead> <tbody> <tr> <td data-bbox="574 1176 878 1249">for a standalone configuration,</td> <td data-bbox="878 1176 1377 1249">go to step 11.</td> </tr> <tr> <td data-bbox="574 1249 878 1289">for a network,</td> <td data-bbox="878 1249 1377 1289">go to step 13.</td> </tr> </tbody> </table>	If you are installing courseware	Then...	for a standalone configuration,	go to step 11.	for a network,	go to step 13.
If you are installing courseware	Then...						
for a standalone configuration,	go to step 11.						
for a network,	go to step 13.						

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Installing Courseware, Continued

How to (continued)

Step	Action						
11	<p>Refer to the table below to determine your next step.</p> <table border="1" data-bbox="565 546 1388 772"> <thead> <tr> <th data-bbox="565 546 977 583">If...</th> <th data-bbox="977 546 1388 583">Then...</th> </tr> </thead> <tbody> <tr> <td data-bbox="565 583 977 659">you want to run courseware from the CD-ROM,</td> <td data-bbox="977 583 1388 659">select the Run From CD-ROM option.</td> </tr> <tr> <td data-bbox="565 659 977 772">you want to run courseware from the workstation's hard drive,</td> <td data-bbox="977 659 1388 772">select the Install To Default Courseware Directory option.</td> </tr> </tbody> </table> <p>Note The Run From CD-ROM option saves hard disk space, but the courseware runs more slowly and requires the PLATO Courseware CDs to run.</p> <p>The Install To Default Courseware Directory option allows the courseware to run faster and does not require the PLATO Courseware CD, but takes up more space on the hard drive.</p>	If...	Then...	you want to run courseware from the CD-ROM,	select the Run From CD-ROM option.	you want to run courseware from the workstation's hard drive,	select the Install To Default Courseware Directory option.
If...	Then...						
you want to run courseware from the CD-ROM,	select the Run From CD-ROM option.						
you want to run courseware from the workstation's hard drive,	select the Install To Default Courseware Directory option.						
12	<p>Click OK.</p> <p>Result The Courseware Installation window displays.</p> 						
<p>This window varies depending on the option you selected in step 11.</p>	<p>The components listed above will be installed. Click on 'Customize' to control the installation of individual components.</p>						

Continued on next page

Installing Courseware, Continued

How to (continued)

Step	Action						
13	<p data-bbox="542 470 1214 506">Refer to the table below to determine your next step.</p> <table border="1" data-bbox="565 537 1386 1276"> <thead> <tr> <th data-bbox="565 537 1049 573">If...</th> <th data-bbox="1049 537 1386 573">Then...</th> </tr> </thead> <tbody> <tr> <td data-bbox="565 573 1049 873"> <p data-bbox="574 579 1039 653">you want to do a typical courseware install (appropriate for most users),</p> <p data-bbox="574 688 1029 867">Note Perform a typical installation if you want to install all of the courseware from CD-ROM or the same directory.</p> </td> <td data-bbox="1049 573 1386 873"> <p data-bbox="1058 579 1377 653">click Install. Go to step 14.</p> </td> </tr> <tr> <td data-bbox="565 873 1049 1276"> <p data-bbox="574 879 984 915">you want to do a custom install,</p> <p data-bbox="574 951 1036 1272">Note Perform a custom install if you need to run some courseware from the workstation's hard drive and some courseware from the CD-ROM drive, or if you want to install the courseware in multiple locations on the hard drive.</p> </td> <td data-bbox="1049 873 1386 1276"> <p data-bbox="1058 879 1377 1020">click Customize. Refer to the <i>Performing a Custom Installation</i> section on page 9.</p> </td> </tr> </tbody> </table>	If...	Then...	<p data-bbox="574 579 1039 653">you want to do a typical courseware install (appropriate for most users),</p> <p data-bbox="574 688 1029 867">Note Perform a typical installation if you want to install all of the courseware from CD-ROM or the same directory.</p>	<p data-bbox="1058 579 1377 653">click Install. Go to step 14.</p>	<p data-bbox="574 879 984 915">you want to do a custom install,</p> <p data-bbox="574 951 1036 1272">Note Perform a custom install if you need to run some courseware from the workstation's hard drive and some courseware from the CD-ROM drive, or if you want to install the courseware in multiple locations on the hard drive.</p>	<p data-bbox="1058 879 1377 1020">click Customize. Refer to the <i>Performing a Custom Installation</i> section on page 9.</p>
If...	Then...						
<p data-bbox="574 579 1039 653">you want to do a typical courseware install (appropriate for most users),</p> <p data-bbox="574 688 1029 867">Note Perform a typical installation if you want to install all of the courseware from CD-ROM or the same directory.</p>	<p data-bbox="1058 579 1377 653">click Install. Go to step 14.</p>						
<p data-bbox="574 879 984 915">you want to do a custom install,</p> <p data-bbox="574 951 1036 1272">Note Perform a custom install if you need to run some courseware from the workstation's hard drive and some courseware from the CD-ROM drive, or if you want to install the courseware in multiple locations on the hard drive.</p>	<p data-bbox="1058 879 1377 1020">click Customize. Refer to the <i>Performing a Custom Installation</i> section on page 9.</p>						
14	<p data-bbox="542 1320 1398 1356">Insert the PLATO Courseware CDs as you are prompted for them.</p> <p data-bbox="542 1392 1386 1465">Tip You can find the CDs behind the <i>Courseware Installation Materials</i> tab in your kit.</p> <p data-bbox="542 1501 1406 1642">Result When the courseware installation process for this set of disks completes, the system returns you to the Courseware tab in System Management.</p> <p data-bbox="542 1686 1377 1824">Reminder You may not use all of the CDs in your kit. The system prompts you only for the CDs required to install your courseware, as determined by the Courseware/License Install CD-ROM.</p>						

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Installing Courseware, Continued

How to (continued)

Step	Action						
15	<p data-bbox="542 478 1214 512">Refer to the table below to determine your next step.</p> <table border="1" data-bbox="565 546 1386 886"><thead><tr><th data-bbox="565 546 893 583">If...</th><th data-bbox="893 546 1386 583">Then...</th></tr></thead><tbody><tr><td data-bbox="565 583 893 730">you have additional sets of Courseware CD-ROMs to install,</td><td data-bbox="893 583 1386 730">return to step 9.</td></tr><tr><td data-bbox="565 730 893 886">you do not have additional sets of Courseware CD-ROMs to install,</td><td data-bbox="893 730 1386 886">go to step 16.</td></tr></tbody></table>	If...	Then...	you have additional sets of Courseware CD-ROMs to install,	return to step 9.	you do not have additional sets of Courseware CD-ROMs to install,	go to step 16.
If...	Then...						
you have additional sets of Courseware CD-ROMs to install,	return to step 9.						
you do not have additional sets of Courseware CD-ROMs to install,	go to step 16.						
16	Click the Exit door button to exit from PLATO Pathways Administration. Click the Exit button on the Welcome screen to exit the PLATO Pathways system and return to the Windows desktop.						
17	Remove the Courseware CD-ROM from the CD-ROM drive.						



Performing a Custom Installation

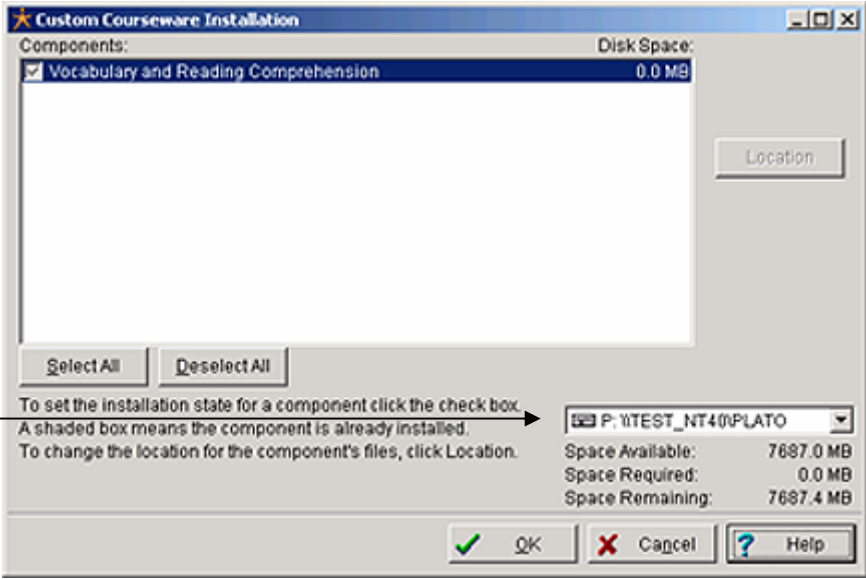
Introduction

If you chose to do a custom installation of PLATO courseware by selecting **Customize** as your installation type, complete the following tasks:

- Review courseware to install.
- Determine the location from which you want to run PLATO courseware.
- Install courseware.

Reviewing courseware to install

To review the courseware to install, follow the steps below.

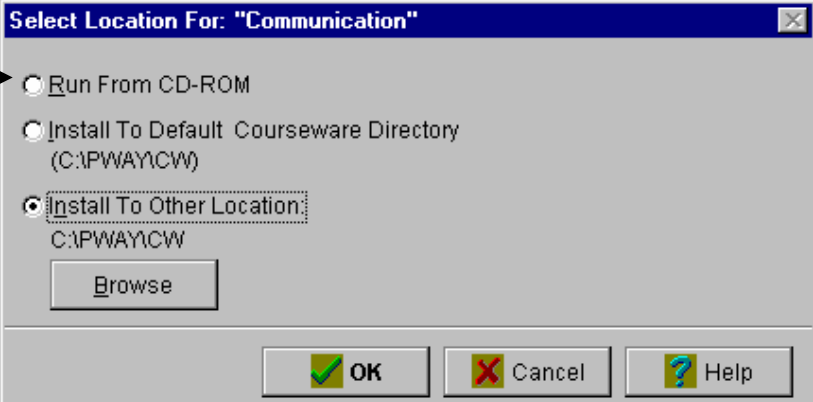
Step	Action
1	<p>Review the listed courseware, from which you will choose the courseware for your custom installation.</p> <p>Note By default, all courseware is selected. The checkmarks indicate that you want to select a specific installation location. Deselect any courseware packages that you do not want to direct to a specific location.</p>  <p>This will be C:\ for standalone configurations.</p>

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Performing a Custom Installation, Continued

Determining from where you want to run PLATO courseware

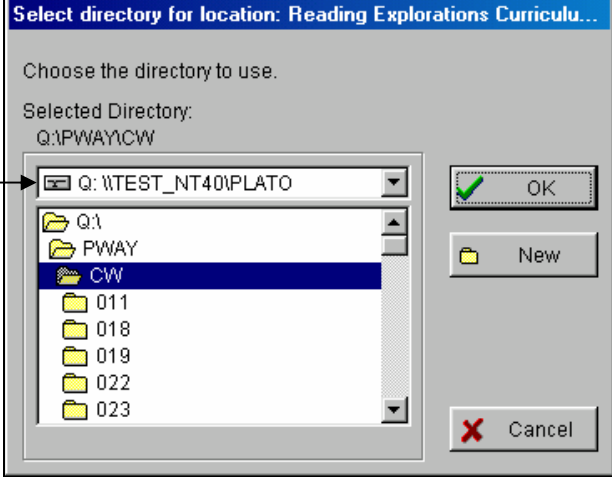
To determine the location from which you want to run PLATO courseware, follow the steps below.

Step	Action								
1	<p>Click the Location button.</p> <p>Result The Select Location For dialog box displays.</p>  <p>Standalone configurations only</p>								
2	<p>Refer to the table below to determine your next step.</p> <table border="1"> <thead> <tr> <th>If...</th> <th>Then...</th> </tr> </thead> <tbody> <tr> <td>You want to run this courseware from CD-ROM (<i>standalone configuration only</i>),</td> <td>select the Run From CD-Rom option. Go to step 5.</td> </tr> <tr> <td>you want to run this courseware from the same directory where you have Pathways installed,</td> <td>select the Install To Default Courseware Directory option. Go to step 5.</td> </tr> <tr> <td>you want to run this courseware from some other location,</td> <td>select the Install To Other Location option. Go to step 3.</td> </tr> </tbody> </table>	If...	Then...	You want to run this courseware from CD-ROM (<i>standalone configuration only</i>),	select the Run From CD-Rom option. Go to step 5.	you want to run this courseware from the same directory where you have Pathways installed,	select the Install To Default Courseware Directory option. Go to step 5.	you want to run this courseware from some other location,	select the Install To Other Location option. Go to step 3.
If...	Then...								
You want to run this courseware from CD-ROM (<i>standalone configuration only</i>),	select the Run From CD-Rom option. Go to step 5.								
you want to run this courseware from the same directory where you have Pathways installed,	select the Install To Default Courseware Directory option. Go to step 5.								
you want to run this courseware from some other location,	select the Install To Other Location option. Go to step 3.								

Continued on next page

Performing a Custom Installation, Continued

Determining from where you want to run PLATO courseware (continued)

Step	Action
3	<p>Click Browse.</p> <p>Result The Select directory for Location dialog box displays.</p> 
4	Select a storage location. Click OK .
5	<p>Click OK.</p> <p>Result The Custom Courseware Installation window displays.</p>
6	<p>Repeat the steps for reviewing courseware to install and to select custom locations for additional courseware, as applicable.</p> <p>Tip After each custom installation, check the Space Required information on the Custom Courseware Installation window. If this number is negative, contact your system administrator to free up more disk space or deselect courseware until you have enough space.</p> <p>Note Some workstations in Novell networks may not be able to detect more than 2 GB of free space. On these systems, run the courseware installation multiple times and limit the installation to less than 2 GB each time.</p>

Continued on next page

Performing a Custom Installation, Continued

Installing courseware

To install PLATO courseware, follow the steps below.

Step	Action
1	<p>Insert the PLATO Courseware CDs as you are prompted for them.</p> <p>Tip You can find the CDs behind the <i>Courseware Installation Materials</i> tab in your kit.</p> <p>Result When the courseware installation process for this set of disks completes, the Courseware tab in System Management displays all the courseware titles included in this set.</p> <p>Note You may not use all of the CDs in your kit. The system prompts you only for the CDs required to install your courseware, as determined by the Courseware/License Install CD-ROM.</p>
2	<p>If you have additional sets of Courseware CD-ROMs to install, insert disk 1 of the next set into the CD-ROM drive, select the Install Courseware button and repeat the steps to review courseware to install and select custom locations for additional courseware, as applicable.</p>
3	<p>Click the Exit door button to exit from PLATO Pathways Administration. Click the Exit button to exit the PLATO Pathways system and return to the Windows desktop. Remember to remove the last courseware CD you used during the installation, and store it with the other courseware CDs in a safe location.</p>



Backing Up PLATO Pathways

Introduction Once you have installed the PLATO Pathways System software and courseware, set up each workstation, and configured each workstation, you need to back up the entire \PWAY directory, including all its files and subfolders. Please see your network administrator if you need help.

Frequency Make sure you or your network administrator run frequent backups on a routine basis. As part of your backup routine, you may wish to run a minimum backup instead of a full backup of PLATO Pathways from time to time.

What should I back up? As a minimum, you must back up the following files and folders on the file server:

- **:\PWAY\DB** (contains user information, student data)
 - **:\PWAY\PRIVATE** (contains user information, student data)
 - **:\PWAY\PRIVDB** (contains user information, student data)
 - **SYSID.PWY** (an important system file for Pathways on networks)
 - **WCMISYS.INI** (an important system initialization file for Pathways on networks)
-

Uninstalling and Reinstalling Courseware

Introduction Occasionally, you may find that some courseware files may be missing (through accidental deletion) or have become corrupt. In such cases, you may be required to uninstall and/or reinstall courseware.

**How to
uninstall
courseware**

To uninstall courseware, follow the steps below.

Step	Action
1	Sign on to PLATO Pathways as an administrator and go to System Management . Note Before uninstalling courseware, make sure no users are logged on to the system
2	In System Management , click the Courseware tab.
3	Select the courseware you would like to uninstall. Tip Be very careful in your selections. It may be helpful to make note of each courseware title you select, in case you must later reinstall the courseware.
4	Click the Remove Courseware button. Result The courseware you selected will be removed from the system.



Uninstalling and Reinstalling Courseware, continued

How to reinstall courseware To reinstall courseware, follow the steps below.

Step	Action
1	Insert the courseware installation CD.
2	Sign on to PLATO Pathways as an administrator and go to System Management . Note Before reinstalling courseware, make sure no users are logged on to the system
3	In System Management , click the Courseware tab.
4	Click the Install Courseware button.
5	When prompted, navigate to the package file (.pkg) on the courseware installation CD, and click Open . Result A message displays reporting that the components listed will be installed.
6	Click Customize when the “Courseware Installation” window displays.
7	Click the check boxes next to the curricula you wish to reinstall. Note If the curriculum was previously uninstalled, the check box will be blank.
8	Click OK to begin reinstalling courseware.
9	Repeat steps 7-8 for each curriculum to be reinstalled. Result You will be prompted to insert courseware CDs during the reinstallation process.

Installing User Licenses

Introduction The number of user licenses determines how many users may be logged on to PLATO Pathways at the same time. The user licenses are provided on the Courseware/License Install CD, and must be installed before users will be able to access PLATO Pathways.

How to install user licenses To install user licenses, follow the steps below.

Step	Action
1	Insert the Courseware/License Install CD.
2	Sign on to PLATO Pathways as an administrator.
3	Go to System Management , and open the Courseware tab.
4	Click the Install Courseware button.
5	Navigate to the UserLmt.lic file on the Courseware/License Install CD.
6	Click Open . Result A message stating “License Installation was successful” displays.
7	To verify that user licenses were installed, click Help above the blue “Exit” door, and select About . A dialog box will display and “User License: #” will reflect the number of user licenses installed (for example, “User License: 30”).



Contacting PLATO Support Services

Introduction If you have a software support contract with PLATO Support Services, you have a number of options to help you keep your PLATO Pathways system running smoothly. These options include a support website, email access, software upgrades and courseware enhancements, and a help desk staffed by experienced analysts.

Preparation If you contact PLATO Support Services, please be prepared to provide your unique PLATO ID number that is included on a set of stickers located behind the *Support Services* tab in your PLATO Pathways kit.

If you cannot locate your unique PLATO ID, please email support@plato.com to request your ID number.

Methods of contacting PLATO Support Services If you experience problems or have questions at any time, you can contact PLATO Support Services using the following methods:

- Web site: <http://support.plato.com>
 - Submit an e-mail request: <http://support.plato.com/email>
 - Phone number: 800.869.2200
-

Appendix A: Using the PLATO® Pathways Activity Version Utility

Introduction It is important to know whether you have the latest versions of courseware available to you, and what versions of courseware you currently own, in the event you need to reinstall certain courseware, or request courseware upgrades. The PLATO Pathways Activity Version Utility provides a list of all courseware you currently have installed and includes the version number for each title.

Products affected PLATO Pathways version 4.3.

How to run the Activity Version Utility To run the Activity Version Utility, follow the steps below.

Step	Action
1	From a workstation, open the PWAY\BIN folder.
2	Locate the ReadCWver.exe file and double click the file to launch the Activity Version Utility.
3	Click the Run button to start the utility. Result The program automatically locates the Pathways system to which the workstation is connected and displays a list of all main courseware titles installed on the system. All listed courseware titles include the title of the Pathways courseware CD on which the courseware was originally distributed. This CD title contains the most recent courseware version.
4	The information is displayed in columns. You can click the heading of any of the columns to sort by that column's properties.
5	You can save this information by clicking the program's Save button and selecting a location on your local hard drive. To open the file after it has been saved, you must choose to open it with a Microsoft®-based application, such as Microsoft® Excel.
6	To close the program, click the Close button, or use the X in the upper right corner of the window.

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